HUWX DESIGN

UX Flow Diagram: Newport Recycling Service

Nappy/hygiene collection

Apply for a nappy or hygiene collection

Cancelled request

Incident report is cancelled

The nappy or hygiene collection request is cancelled

What type of waste do you need the hygiene bags for?

Cancelled request

Service request details and confirmation

Cancelled request

Request for hygiene bags is successful

Log in

Order bins and bags

Choose a particular service

Apply for larger bin

Apply for a larger waste bin

Cancelled request

Incident report is cancelled

The application for a larger bin is cancelled

Large bin order details

Cancelled request

Information check

Cancelled request

Request for larger bin is successful

6+ People in household?

Yes

No

Request bins/boxes/bags

Enter delivery address

Quick order food caddy liners or request other service

Cancelled request

Incident report is cancelled

The request is cancelled, can submit new request

Request bins, bags and recycling boxes

Cancelled request

Is this a newly developed property?

Cancelled request

Incident report is cancelled

The request for bins, bags or recycling boxes is cancelled

Order boxes, bins and bags

Cancelled request

Request bins and bags, also an option to order hygiene bags.

Is this a new property?

No

Yes

New owner payment details

Cancelled request

A full set of all bins will be delivered on receipt of payment

Request for bins/boxes is successful

Require hygiene bags?

Yes

No